

# E.CA Competition Law and Economics Expert Forum

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## Market definition in the digital era

A focus on two sided markets



#### What's different about two sided markets?

- Two (or more) kinds of customers/complementors
- Need to "bring both sides on board"
  - Balance matters, as well as total volume
  - Perhaps network effects
- Prices to each side set in light of effects on other side(s)
  - E.g. credit card system attracts cardholders partly so as to improve its negotiating position with merchants, and vice versa
- Is everything two-sided?
  - Doesn't a baker need to "balance" deliveries of flour and inflow of hungry customers? So are bakeries a two-sided market?
    - (If a bakery has short-run market power on both sides?)
  - Rochet and Tirole: balance (pattern) of prices, as well total price (retained margin), matters. But that seems true here...
  - Would be alarming question if one were to concede what is sometimes suggested: two-sided markets are special and are too complicated for good antitrust enforcement



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  - For merger analysis, focus on the change in incentives
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- Modify answer above: if you need to discuss B to understand the relevant question... e.g. for a merger, the change in incentives



## Sometimes truly need to consider both sides together

- In video content distribution, an increase in a distributor's market power might well be expressed partly as higher prices to viewers and partly as lower prices to content providers
  - The wedge pushes both parts
- Would need to take this into account in evaluating argument that the lower prices to content providers would be passed through as an efficiency
- Perhaps most helpful to define the market as intermediation, and the price accordingly (Emch and Thompson 2006), though recognizing that the price pattern matters too



#### What does this tell us about market definition?

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  - Market definition focuses on substitutes
    - US Horizontal Merger Guidelines; EC Notice on Market Definition
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- Whichever choice is made, be aware of it and its consequences
  - E.g. if include "the other side," market shares may no longer have the same interpretation
  - If exclude "the other side," nevertheless consider possible countervailing price changes or efficiencies there



#### What does this tell us about market definition?

- Not just two-sided markets
  - Significant complements raise this issue too
    - Reflected in technical issue with hypothetical monopolist (SSNIP) test
  - Airline city-pair markets: relevance of connecting routes
  - FTC case of Westcliff in medical diagnostics: lucrative follow-on business
  - US Horizontal Merger Guidelines, footnote 4



#### Conclusion

- It's sometimes easier to understand the competitive issues than to express it in a precise market definition
- Factors other than substitution can be important in (pricing) incentives
- Putting important substitutes into market definition is not generally the same as putting all important constraints/factors in
- Market definition is meant to help, not to take over and be an end in itself

